# 2014 - 2015 LISTS OF LIHEAP SITES AND SCHEDULES

# For Winnebago and Boone Counties

#### IMPORTANT INFORMATION

LIHEAP (Low Income Home Energy Assistance Program) is a program for eligible residents in Winnebago and Boone Counties. LIHEAP pays a benefit directly to energy companies on behalf of eligible households, or directly to eligible renters if all energy costs are included in their rent.

- ◆ Residents can **begin** calling for appointments according to the attached schedule. Sites schedule a set number of appointments per month in order to allow time for processing applications. Applications are filled out at the appointment and not available in advance. If you did not receive an appointment during your call-in month, you can try again the **first Tuesday** of the following months until funds are exhausted.
- ◆ Appointments are made by <u>phone only</u> on a first come, first served basis no walk-ins. Please be advised that because of the high demand for this assistance, you may experience phone delays. We apologize for this inconvenience.
- ◆ The program continues until spring of 2015 or until funds run out. You can only receive a LIHEAP Direct Vendor Payment (DVP) ONCE during this program year. Households who become disconnected <u>after</u> the DVP period, contact our office.
- ◆ Please review the attached documentation needed and income guidelines before calling for an appointment. Please note that applying for LIHEAP funds does not guarantee assistance.
- ◆ Some LIHEAP applicants will have the option of choosing the Percentage of Income Payment Plan (PIPP) at their appointment. Under PIPP, the eligible client will pay a percentage of their income toward their Com Ed and Nicor Gas bill each month and in turn will receive a benefit towards their bill, plus receive a reduction in any overdue payments for every on-time payment they make. PIPP can help customers manage their utility bills and break the cycle of disconnections and reconnections while the traditional LIHEAP plan is a one-time payment only.
- ◆ Applicants who are **ROCKFORD HOUSING AUTHORITY RESIDENTS**, please call RHA about their application process 815-489-8506.

# **2014 – 2105 LIHEAP**

See what category you fit into; find the date you can begin calling to make an appointment. (See addresses on back) ⇒

See what category you nt into, find th	e date you can begin calling to make an appo	onitinent. (See dadresses on back) ->
TUESDAY,	TUESDAY,	TUESDAY,
SEPT. 2, 2014	OCTOBER 7, 2014	<b>NOVEMBER 4, 2014</b>
SENIORS (age 60 and above)  AND DISABLED (not pending)  If you didn't get an appointment, you can try calling these sites the first Tuesday of the following months until the program ends.	DISCONNECTED HOUSEHOLDS AND HOUSEHOLDS WITH CHILDREN UNDER 6 If you didn't get an appointment, you can try calling these sites again the first Tuesday of the following months until the program ends.	GENERAL PUBLIC  If you didn't get an appointment, you can try calling these sites again the first Tuesday of the following months until the program ends.
Lifescape Community Services 815-963-1609 Seniors		
Northwestern Illinois Area Agency on Aging (NIAAA) 779-221-3717 Seniors	City of Rockford Human Services 815-987-5711	City of Rockford Human Services 815-987-5711
Central Terrace Co-op	Central Terrace Co-op	Central Terrace Co-op
815-962-4112	815-962-4112	815-962-4112
Rockford Residents Only	Rockford Residents Only	Rockford Residents Only
Rockton Township 815-624-7788 Residents of Roscoe, Rockton, S. Beloit, Durand, Shirland, Machesney Park, Loves Park and Incorporated areas of Winnebago County only	Rockton Township 815-624-7788 Residents of Roscoe, Rockton, S. Beloit, Durand, Shirland, Machesney Park, Loves Park and Incorporated Areas of Winnebago County only	Rockton Township 815-624-7788 Residents of Roscoe, Rockton, S. Beloit, Durand, Shirland, Machesney Park, Loves Park and Incorporated Areas of Winnebago County only
Winnebago County Fairgrounds	Winnebago County Fairgrounds	Winnebago County Fairgrounds
815-239-1641	815-239-1641	815-239-1641
Residents of Durand, Pecatonica, & Village of Winnebago Only	Residents of Durand, Pecatonica, & Village of Winnebago Only	Residents of Durand, Pecatonica, & Village of Winnebago Only
St. Bridget Parish Center	St. Bridget Parish Center	St. Bridget Parish Center
815-877-1664	815-877-1664	815-877-1664
Residents of Machesney Park; Loves Park Residents only	Residents of Machesney Park & Loves Park only	Residents of Machesney Park & Loves Park only
Salvation Army of Rockford 815-972-1135	Salvation Army of Rockford 815-972-1135	Salvation Army of Rockford 815-972-1135
Boone County Council on Aging Keen Age Center 815-544-9893 Seniors and Boone County Residents Only		
United Way of Boone County	United Way of Boone County	United Way of Boone County
815-544-3144	815-544-3144	815-544-3144
Boone County Residents Only	Boone County Residents Only	Boone County Residents Only

#### NEEDED DOCUMENTATION FOR APPLICANTS

- State photo ID, i.e. Driver's License or Illinois State ID
- Proof of gross income from all household members 18 years and older for the 30-day period prior to the application date
- A copy of current heat and electric bills, both front and back, that includes name and address, issued within the last 30 days (if they pay for their energy directly)
- If both utilities are included in rent, a copy of rental agreement showing that utilities are included, the monthly rental amount and landlord contact information.
- Proof of Social Security numbers for all household members. If using a Social Security Card, it cannot be a copy. We will accept a print out from the Social Security office dated within the last 90 days. Certified birth certificates will be accepted in place of Social Security Cards for children under the age of 6 months. Hospital birth certificates are NOT accepted (unless a child is under 1 month old).
- Proof that the household receives TANF or other benefits, such as Medical Eligibility or SNAP, if receiving assistance from the Illinois Department of Human Services.
- If applying during the seniors and disabled sign up period, households must contain a member who is elderly (age 60 and above), or, if resident is under 60 and disabled, must bring in proof of social security disability benefits. Pending disability is NOT accepted.
- If applying during the households with child(ren) under 6 sign up period, child must still be 5 yrs. on date of application; must prove age with birth certificate or Medicaid card with birthdate.
- In specific circumstances, additional documents may be requested.

#### **INCOME REQUIREMENTS**

Household	Total	Total
Size	household	household
	30 day income	annual
	no more than:	Income no
		more than:
1	\$1,459	\$17,505
2	\$1,966	\$23,595
3	\$2,474	\$29,685
4	\$2,981	\$35,775
5	\$3,489	\$41,865
6	\$3,996	\$47,955
7	\$4,504	\$54,045
8	\$5,011	\$60,135
9	\$5,519	\$66,225
10	\$6,026	\$72,315

### **Site Addresses**

(reminder that sites do not take walk-ins for appointments)

### **Lifescape Community Services**

705 Kilburn Ave., Rockford

#### Northwestern Illinois Area Agency on Aging

1111 S. Alpine Rd., Suite 600, Rockford

#### **Central Terrace Co-op**

1121 Bishop Washington Ave., Rockford

#### **Rockton Township**

1315 N. Blackhawk Blvd., Rockton

### **Winnebago County Fairgrounds**

500 W. 1<sup>st</sup> St., Pecatonica

# St. Bridget Parish Center

704 Clifford Ave., Loves Park

## **Salvation Army of Rockford**

416 S. Madison St., Rockford

# **Boone County Council on Aging**

2141 Henry Luckow Lane, Belvidere

## **United Way of Boone County**

220 W. Locust St., Belvidere

# **City of Rockford Human Services Dept.**

**Community Services Division** 

555 N. Court St., 3<sup>rd</sup> Floor, Rockford